

# Dubai Dream

3 Nights / 4 Days

[Dubai](#)

Dubai is a very futuristic city with innovations and developments cropping up on the basis of ideas, which are quite ahead of their time. This futuristic land which seems straight out of a magic lamp, is often seen as the first international trip option for many Indian travelers. Right from the entertaining Bollywood Parks to thrilling Desert Safari or even Burj Khalifa or the stunning Miracle Garden, this land will not fail to surprise you with what it has to offer along with our Dubai dreams tour packages.

## Tour Highlights:

- The social distancing norms as laid down by [Dubai](#) Government are followed during all sightseeing and airport transfers
- Dhow Cruise
- Thrilling Dessert Safari
- Masmerizing City Tour

## Itinerary

### Day 01: Arrival Transfer Dhow cruise with dinner

On arrival in Dubai/SarJah Airport , proceed for customs and immigration formalities and then you will be met and transferred to your hotel.

Check in at hotel standard check in time 1400 Hrs (early check in is subject to availability)

**Dhow Cruise (Seat in coach): Pick up point:** Hotel Lobby, **Pick up time:** 1600 hrs. approx.,  
**Duration:** 2 hours

Enjoy a romantic dinner aboard a traditional Arabic Dhow that glides silently along the creek of Dubai under a starry and moonlit sky. Admire the architecture of places such as the Dubai creek Golf and Yacht Club, the spectacular Chamber of commerce building and also sheikh Saeed's house, the birthplace of sheikh Rashid.

Overnight at hotel (D)

Breakfast ✕ | Lunch ✕ | Dinner ✓

### Day 02: Dubai City Tour + Desert Safari with Dinner

Buffet Breakfast at Hotel.

Proceed to city tour of Dubai

**City Tour of Dubai (Seat in Coach): Pick up point:** Hotel Lobby, **Pick up time:** 0930 hrs, **Duration:** 2 hours

A fantastic introduction to Dubai, as your city tour takes you through the historic sites, starting with a photo stop at the famous burj Al Arab. Proceed to Jumeirah, home to the Famous Jumeirah mosque. Continue to Al Bastakiya, to reach the museum located in Al Fahidi Fort.

After the tour Proceeds for desert Safari

**Dubai Desert Safari (Seat in Coach): Pick up point:** Hotel Lobby, **Pick up time:** 1600 hrs, **Duration:** 7 hours

Spend a wondrous evening exploring the finer nuances of the desert. Enjoy a safari to explore the desert. Dip low in the deep trenches and rise high on the pinnacle of the dunes. Enjoy a camel ride and get beautiful henna designs or try out traditional Arabic dresses. Feel like a sheikh as you watch the belly dancers while smoking a flavored shisha and relishing a delicious barbeque.

Overnight at Hotel

Breakfast ✓ | Lunch ✗ | Dinner ✓

### Day 03: Day at leisure

Buffet Breakfast at Hotel

Day at leisure. Enjoy the dazzling Dubai shopping and roaming or Why not choose from wonderful list of optional excursions and have a memorable day

**Option 01: Lost Chambers with Aqua Venture Park (Seat In coach basis Min 4 Pax ) (Optional): Pick up point:** Hotel Lobby, **Pick up time:** 9 Clock, **Duration:** 8 hours

Beat the heat at the Aquaventure Waterpark -whether you're a thrill-seeker or sun-basker relaxing on a private beach there is something for everyone. Aquaventure is set in 42 acres, overflowing with fun including Master Blasters, speedslide, rivers, rapids, Splashers children's play area, lush tropical landscapes and a private beach. Glide along the inter-connected waterways and beaches and dare to brave The Rapids. Or, enjoy the leisurely tidal effect of Torrent River. Escape and unwind after your Atlantis adventure on 700 metres of private beach. Access to this exclusive oasis is included with admission to Aquaventure. Later, visit the Lost Chambers. Imagine exploring the mysterious ruins of Atlantis, lost for thousands of years deep beneath the sea. You will be looking up to see 65,000 marine animals swimming in placid waters. Uncover the mystery surrounding this lost city, whilst weaving through underwater aquariums and exhibits, enjoy the picturesque sea-life as it swims above, and around you, wet ! It's Wild ! It's Wild Wadi – the wildest water park ever! Discover twelve acres of pure fun with 30 adrenalin – pumping rides and attractions that leave you grasping for more. Try the 80 Kms/hr downhill hurtle on the Jumeirah Sceirah, the 1.5 metre high waves at Breakers Bay, the 170 metre white – Knuckle ride at rush down Ravine or any of the 14 awesome interconnected rides.

**Option 02: Dubai Parks Bollywood Park (Optional): Pick up point:** Hotel Lobby, **Pick up time:** flexible, **Duration:** 8 hours

You can opt to explore: Bollywood Parks Dubai - The first park of its kind in the world. In five fascinating zones, you can experience different environments inspired by the greatest Bollywood blockbusters. At the Bollywood Boulevard, be greeted by a vibrant display of cafes and live

entertainment. Stroll the streets of Mumbai with its famous food, shopping and party spirit. Join the mafia boss Don on a chase through the streets of Dubai at Mumbai Chowk. The spirit of rural India comes to life in a picturesque setting. Be part of never-ending adventures as played out in Dabangg, Lagaan and Sholay at Rustic Ravine. Experience visual splendour like never before at the Rajmahal Theatre, the home of the region's first Broadway-style Bollywood musical.

MOTIONGATE Dubai - Spread across five zones: Columbia Pictures, Smurfs Village, DreamWorks, Lionsgate and Studio Central, the park's entry boulevard, MOTIONGATE Dubai features 27 action-packed rides and attractions plus a full program of 15 entertainment experiences and live dance performances. With something for everyone, it features five roller coasters, multi-media dark rides, a drop tower, interactive play labs, a water rapids ride, media-based theatre shows and the 1,000-seat, multi-purpose Hollywood Theatre, which is home to the high energy hip hop show: Step Up Dubai, All in!.,.

LEGOLAND Dubai - Build your way through non-stop interactive fun at LEGOLAND Dubai. With over 40 LEGO themed rides, shows, building experiences The Park is divided into FACTORY - where the family fun begins! Tour the LEGO Factory to see how LEGO bricks are made and visit The BIG Shop, the largest LEGO store in the Middle East! LEGO CITY where you can fly a plane, steer a boat, save a burning building or even earn your very own LEGOLAND driving license! Determination and teamwork are the building bricks in LEGO CITY.

IMAGINATION is the area for every LEGO fan to enjoy. LEGOLAND Water Park - The park is unique as it is the only water park in the region designed specifically for kids aged 2-12 and their families. This watery wonderland has more than 15 attractions, including the Joker Soaker playground with a 1300L bucket that dumps a downpour every few minutes. Along with tube rides and racing slides, there's a huge wave pool, lazy river with inflatable rafts and shaded Duplo area for toddlers...

**Option 03: City tour of Abu Dhabi with Ferrari World / Warner Bros. World (General Admission) (optional):** Pick up point: Hotel Lobby, Pick up time: flexible, Duration: 12 hours

With a knowledgeable guide, visit impressive monuments such as Sheikh Zayed Mosque, and learn all about the city's culture, history and attractions. Walk around the Women's Handicraft Centre, see Qasr al-Husn Palace and explore Abu Dhabi Heritage Village, home to recreated Emirati souks and a Bedouin camp. Later, you can choose to explore Ferrari World or Warner Bros. World. Ferrari World Abu Dhabi is the world's first Ferrari theme park and the largest attraction of its kind. The park pays tribute to passion, excellence, performance and technical innovation that Ferrari has established over the years and represents today. Step past the main gates into an intense multi sensory experience celebrating all things Ferrari. Fans, families and racing fanatics alike, will experience the race, the culture, the indulgence and history like never before. Alternatively, Warner Bros. World is the largest indoor theme park with world's fastest roller coaster. It features amazing rides and attractions. The park is organized by six themed areas such as Gotham City, Metropolis, Cartoon Junction, Bedrock, Dynamite Gulch and Warner Bros Plaza

**Option 04: IMG World of Adventure (Optional):** Pick up point: Hotel Lobby, Pick up time: flexible, Duration: 8 hours

IMG Worlds of Adventure is the world's largest indoor theme park, offering year-round entertainment, retails and dining experiences. Guests can enjoy four zones in the park, MARVEL, Cartoon Network, Lost Valley - Dinosaur Adventure and IMG Boulevard spread over 1.5 million square feet in a temperature controlled environment. Attractions include thrill rides, kiddie rides, original food and beverage offerings, retail outlets and state of the art Novo Cinema multiplex with an IMAX screen and VIP theatres..

**Option 05: At the top; Burj Khalifa (Optional): Pick up point:** Hotel Lobby, **Pick up time:** flexible, **Duration:** 1 hour (because rush it may take longer time)

Experience a visit to Burj Khalifa. Ascend to the amazing At the Top 124th floor Observation Deck by high-speed elevator, traveling at 10 metres per second. The doors open to reveal floor-to-ceiling glass walls and spectacular unobstructed 360-degree views of Dubai and beyond.

Overnight at Hotel (B)

Breakfast ✓ | Lunch ✗ | Dinner ✗

## Day 04: Homeward Bound

Buffet Breakfast at the hotel

Check-out from the hotel (Check out of the hotel is at 1200; Late checkout is subject to availability)

Leave your luggage at Hotel lobby. . days on your own

Good times need never end! As you get ready for Departure transfer to the Sarjah Airport at 18:00 hrs for your flight back home, relive the high points of your tour with us. We are confident you will join us again, sometime soon.... (B)

Breakfast ✓ | Lunch ✗ | Dinner ✗

## Hotel Info

### Economy

Name	Room Type	City	No. of Nights
To Be advised on Request	Base Category	Dubai	3

### Standard

Name	Room Type	City	No. of Nights
To Be advised on Request	Base Category	Dubai	3

### Deluxe

Name	Room Type	City	No. of Nights
To Be advised on Request	Base Category	Dubai	3

## Price

Hotel Category	Twin Share	Single Share	Child with Bed	Child without Bed
Economy	INR To be advised on request	INR To be advised on request	INR To be advised on request	INR To be advised on request
Standard	INR -	INR -	INR -	INR -
Deluxe	INR -	INR -	INR -	INR -

## Inclusions

- Return airport transfer from Dubai International Airport to Hotel in Dubai on SIC basis
- Dhow Bay Crusie
- half day City Tour of Dxb in Seat in Coash basis
- Desert Safari in Seat In coach Basis
- 5% DXB VAT Charges

## Exclusions

- UAE VISA and OKTB
- International Travel Insurence
- Flight Tickets
- Tourism Dirham Fees (AED 10/- for 3 star hotel || AED 15/- for 4 star hotel || AED 20/- for 5 star hotel on per room per night basis subject to change by UAE authorities - to bepaid by passengers at the time of check in)
- Surcharges as applicable due to peak season, surcharge dates, dates, Christmas, New Year week etc
- Early Check In and Late Check Out
- Porterage or tips at hotels, apartment, airports and seaports, tips, laundry, wines, mineral water, telephone charges, phone calls, spa, mini bar, beer/alcoholic beverages and all items of personal nature. Also, food and drinks not forming part of the group menus.
- Cost of US\$ granted by the Reserve Bank Of India under the Basic Travel Quota Scheme
- Any increase in Rate of USD leading to an increase in Tour Cost coming into effect prior to departure. However, the rate prevailing on the given day of payment will apply.
- GST as per Govenment applicable rates (as of now 5 % on total billing )
- Any services not mentioned in the package price includes list

## Add On Tours

### Optional Tours

- Lost Chambers with Aqua Venture Park (8Hrs)
- Full day City tour of Abu Dhabi with Ferrari World / Warner Bros.(10hrs)
- IMG World of Adventure (8 Hrs)
- Dubai Parks Bollywood Park (8 hrs)
- Burj Khalifa observation Deck (1.5 hrs)

Breakfast ✕ | Lunch ✕ | Dinner ✕

## Tour Terms

### BOOKING TERMS AND CONDITIONS

Holidayexplorer.in is unit of voyagemultiverse registered in India, by booking any tour with us you understand and accept all terms and condition mentioned on this 9 Page documents

You are aware that proposed tour may expose you to inherent dangers including but not limited to physical exertion, equipment failure, or the activity itself. You acknowledge that alterations to the schedule itinerary or activity may be made as necessitated by weather, group size, road transport, road closures, illness or other factors, and you accept that neither we nor the providers of services can be held responsible for expenses or inconvenience incurred as a consequence. You acknowledge that the enjoyment of your tour or holiday is derived in part from travel beyond the safety risks of life at work or at home, and you accept and assume all the risks involved

### POINTS TO BE REMEMBERED

#### PANDEMIC Terms

We voyagemultiverse is not responsible for any tour disruption , curtailment or cancellation of your tour programme because of any unforeseen events such as diagnosis of Covid positive in RTPCR or Rapid test or travel sanction imposed by government authorities, or airline rescheduling or cancelation because of pandemic

expenses passengers might incurred due to circumstances beyond our control such as flight cancellation/delays, hotel bouncing , visa rejection, trip cancelation curtailment , because of pandemic of any nature, bad weather, natural calamities, medical evacuation, supplier policies, etc ain such case all such expanses would be borne by guest

if found Covid positive all the quarantine expanses, medical expanses, hotel cancelation expanses, airline cancelation or rescheduling expanses would be borne by the guest only as same is beyond our control

VOYAGE MULTIVERSE merely acts a service broker and does not accept any liability.

All booked Passenger must follow Covid 19 protocol and rules imposed by competent authorities, of destination of embarkation and final destination.

While we do our best to get you the latest information, due to the rapidly evolving nature of current events, sometimes that is not possible. Please note, it is the sole responsibility of the passenger to ensure his or her eligibility to enter the destination or transit countries (as applicable). We accept no liability in this regard. Please check the travel rules of all regulatory websites prior to booking as well as commencing travel.

#### AIRLINES:

You are advised to report at the airport counter 3 to 4 hrs prior to departure time , seat allocation is matter of airline discretion and availability of seats which is not in control of us , hence we shall not be held responsible/liable if you do not get your preferred seat

Though you may receive a confirmed tickets for a particular sector, airline often overbook seats due to which the airline may offload even confirmed passenger and may accommodate them on subsequent flight, **we will not be responsible /liable for such offloading nor any consequence of such offloading including delay, inconvenience or loss of tour services**

We shall in no circumstances whatsoever be liable / responsible to you or any person travelling with you, for loss of baggage by the airline, failure to provide meal of your choice by the airline, denied boarding or down-gradation due to overbooking or any other reason, Failure to provide meal of your choice ,quality or quantity of meals offered by the airlines, flight delays or rescheduling, flight cancellation, changes of flight schedule or routing, change of airline mentioned at the time of booking etc. In these circumstances, we will not be liable / responsible for the injury, loss, cost or inconvenience suffered by you but you will be free to pursue your remedies against the concerned airline, we would be there is support and guide you

The Company is not liable / responsible for any additional expenses or loss that may causes that are beyond the Company's control but which may affect concerned airline's ability to operate flights on schedule. The Company will not reimburse any additional expenses incurred by you as a result of such events or delays.

**TRANSFERS:** Transfers are provided depending on the tour booked and this will be clearly mentioned in your itinerary.

Seat in Coach Transfers / Tours:

- This service is based on air conditioned (SIC) Seat in Coach / Van / Hotel Shuttle.
- The size of the coach may vary depending upon the number of tourists travelling.
- SIC transfer is economical, offers great value for money and ideal for budget travelers. Based on a shared vehicle transfer, you share your coach / van seat with other tourists.
- SIC Transfers / tour operates at a pre-decided time and designated point.
- The SIC tour may operate from hotel or from a city centre location; cost of transportation to the city centre location is not included. In some destinations the pickup and drop off service from the hotel may cause a time delay and service is slower than private services.
- SIC Sightseeing tours are conducted by English speaking guide

### **Private Transportation:**

This service offers you to have your own privacy and convenience to travel at a pre-decided time. Depending upon your budget we may offer an air-conditioned vehicle. The class of the vehicle offered may vary depending on your needs and budget.

- In certain destinations, the driver acts like guide whereas in other destinations, we have a separate licensed English speaking guide for sightseeing services.
- It cannot be assumed that the vehicle is at disposal throughout the day and may only cover transfers. CAUTION: For all transfers and tours please wait at the Bell Captain or Concierge Counter at least 10 minutes before the scheduled pick-up time. DO NOT WAIT IN YOUR ROOM OR IN HOTEL'S COFFEE SHOPS.
- Please be punctual as most of the hotels do not allow waiting in the driveway area for security reasons.

### **HOTELS**

In general Modern facilities such as attached toilets with showers / bathtubs are provided. We cannot guarantee the availability of adjoining rooms / interconnecting rooms / non-smoking room / rooms on the same floor etc. Hotels may / may not have room service facilities. Tea & Coffee making facility may or may not be available in the room. If you seek a change in rooming while on a tour, the same will be subject to availability and you will need to pay any additional charges as may be applicable.

- Early check-in and late check-out is subject to availability if requested but cannot be guaranteed unless pre-paid and confirmed in advance.
- Connecting OR adjoining rooms requested cannot be guaranteed.

- Triple Rooms are usually no larger than twin rooms in size; a third bed is often a rollaway bed in a twin room.
- **Generally hotels require your Credit / Debit Card / Cash Guarantee for incidental charges, which are adjusted at the time of check-out.**
- Certain cities have introduced a City Tax or tourism tax which is payable by the consumer at the time of check-out. Few hotels do offer free WIFI facility whereas certain hotels charge a nominal fee. We recommend you study the hotel policy at the time of check-in.

Any damage caused to the hotel property by you will have to be paid by you directly to the hotel and we would not be responsible and / or liable for the same.

For all transfers and tours please wait at the Bell Captain or Concierge Counter at least 10 minutes before the scheduled pick-up time. **DO NOT WAIT IN YOUR ROOM OR IN HOTEL'S COFFEE SHOPS.** Please be punctual as most of the hotels do not allow waiting in the driveway area for security reasons and the driver may leave you as it would impact the tour schedule.

**ACCOMMODATION FOR CHILD BELOW 12 YEARS OF AGE:** It is expressed and given to understand that a child below 12 years of age who is booked on the tour paying the special rate without a bed will not be provided with a bed in the hotel while on the tour under any circumstances unless a supplement cost is paid. In case the Client decides to make any change in the rooming while on the tour then they shall be bound to pay additional amount charged to them by the concerned Hotel directly to the Hotel.

### **YOU ARE RESPONSIBLE FOR YOUR DOCUMENTS AND POSSESSIONS**

You will have to take the risk and responsibility of all your baggage, belongings, currency, valuables, documents and personal effects (collectively 'baggage') at all times during the tour, whether during travel on the airline or during your stay in hotel or during your travel in coaches, while on excursions or otherwise.

If you forget to carry or if you lose essential travel documents such as passport, visa, tickets etc., you may be compelled to curtail the tour and you may have to incur extra expenses, for which you alone shall be liable / responsible. In view of what is stated above, please carefully note that:

- We shall not be responsible or liable for any loss or damage in respect of your baggage etc. or their contents whether due to theft, accident, negligence or otherwise;
- We shall not be responsible / liable for any cancellation, curtailment or extension of your tour compelled by any such loss of baggage etc. and we shall pay no compensation or refund to you; some coverage in respect of baggage loss or damage may be provided by insurance.

It is advisable that you do not carry valuables on the tour. However, if you carry any valuables, we recommend that you use all available facilities to keep them secure during your tour. In this regard, some hotels provide Safe Deposit Lockers (which may be charged separately). In case of airlines, we recommend that you declare your valuables to the airline at the time of check-in and pay an additional charge, as may be stipulated by the airline, to make the airlines responsible for valuables. Without such declaration, airlines can invoke limitation of liability protections provided in international conventions and laws.

### **TRAVEL DOCUMENTS, CLEARANCES & VISA**

It shall be solely your responsibility / liability to hold valid and genuine travel documents and statutory clearance, to be able to travel on the tour. Your passport should be valid for six months from the date of return of the tour or more as per applicable country you want to visit and you must have current visa and travel insurance to cover your entire stay. Any overstay OR wrong information supplied to you may lead to deportation from the foreign country you are visiting for which we are not liable.



It is your responsibility / liability to furnish all documents required by the Company for application of visa etc. **We are mere facilitators for providing visa guidance services. In the event the application for the visa made by you or the Company on your behalf is rejected by the concerned Embassy or Authorities due to inadequate documents furnished by the applicant or due to any other reason whatsoever, the Company shall not be liable or responsible for the same.** Such charges may or may not include the actual visa charge and costs incurred but will include our service charge. However, it excludes any supplementary charges like courier fees, urgent fees charged by the consulate. All costs, charges in respect of the said application for the visa shall be borne by you and the non-refundable advance paid by you shall be forfeited and no claim whatsoever shall be made for the same. UK and USA visa will have to be obtained by you directly; however the Company can only facilitate and assist in submitting the visa application based on documents provided by you. Certain consulates / embassies may call for personal interviews and / or biometrics.

As granting or rejecting visa and immigration clearance is the sole prerogative of the concerned sovereign governments and the Company is only a facilitator, the Company shall neither be responsible in case of non-granting of such documents nor liable for any delay, denial or other related act / omission or for any loss, expense, damage or cost resulting there from. The position in respect of cancellation of the tour by you due to non-availability of travel documents would not change only by virtue of the Client having applied for such documents through the Company. Even if the visa is rejected, the stipulated fees of the Company shall be payable by you. There will be no refund, if you, or any member of your party, is unable to travel due to the said reasons. In fact, many a time, due to such cancellations, the Company suffers losses because, sometimes, the cancellation is made at a time of tour rush and the third party suppliers such as hotels, airlines and cruises levy 100% cancellation charges. In such cases, cancellation charges as applicable by the Company will apply and the decision of the Company will be final and binding upon you. Under the circumstances, you agree not to proceed legally against us unless there is a manifest error from our end.

The Company would not be responsible / liable in any manner whatsoever for any clerical error made by the concerned Embassy / Consulate regarding name, attachment of wrong photograph, duration and type of visa (single / multiple entries) or passport number.

We always use services of reputed courier companies for the purpose of transmission of passports to the Embassies / Consulates and to our Client in various cities. We would not be responsible / liable for any loss or damage whether direct, incidental or consequential caused due to transmission delays or loss of passport whether in transit or otherwise. The documents forwarded by you for visa purpose are sent by us to the concerned Embassy / Consulate through third parties and hence we would not be liable / responsible for loss of your documents. We would however, make best attempts to trace your documents or assist you in obtaining new passport / alternative / certified copies of the lost documents.

In the event that you are unable to travel on the tour date originally booked by you, due to rejection of visa by the concerned Embassy, you shall have the option to postpone your tour to any other future date or choose any other tour destination subject to cancellation charges of the previous tour. However, if you book and pay within the cancellation period and are unable to travel due to any reason whatsoever including non-availability of visa or any travel documents, the Cancellation Policy shall apply.

## **BOOKINGS TERMS AND CONDITIONS**

You will have to strictly follow the tour program and comply with the Terms and Conditions of the various contractors / service providers such as hotels, cruises etc.

You are responsible / liable to register with our representative at the appointed date, place and

time for departure and you would be treated as a no-show if you fail to do so and the consequences shall be yours entirely.

You are required to be punctual and adhere to the time-lines of the tour and of the contractors / service providers. If you are not punctual, you could miss your flight, your transport / sightseeing / meals etc. We will not be responsible / liable in any way in such situations.

You shall not behave in a manner which may cause distress or annoyance to other tour participants or to any other person or which may create the risk of danger or damage to property belonging to us or other tour participants, service providers or any other persons.

You shall not carry any item or object, the possession of which is forbidden by any law, rules or regulations. Nor shall you violate any other law, rules or regulations.

Should any tour participant misbehave or violate any laws, rules or regulations, we shall have the right to discontinue his / her participation and exclude him / her from the tour at his / her risk, cost and expense. Should we suffer any damage or liability on account of a tour participant's misbehaviour, we shall be free to separately charge and recover our losses and expenses from him / her.

For any visit which has religious significance (example: cathedrals / temples / mosques etc) you will need to follow the rules and regulations set by them. Examples could be: i) Clothes not meeting with the required standards. Wherever required, you should cover your head with scarf; sleeveless clothes / shorts should not be worn. You must respect the place of worship.

ii) Photography which may be forbidden. iii) Prohibition on eating or consumption of beverages.

iv) Maintaining silence during religious ceremony etc. v) Obscene CDs, DVDs, books or such other media that may not be permitted in keeping with the spirit of the place

**CONDITIONS OF PASSAGE:** In the event of a Client booking through us a Tour or Tour Arrangement of any other Tour Operators like Hotels, Airlines, Cruise etc., the 'Terms and Conditions' specified by such Tour Operator, including their payment schedule, cancellation, refund, rules and regulations etc. shall be applicable, in addition to our 'Terms and Conditions' while determining the contractual relation between the Client, the Tour Operator and us.

**SCOPE OF SERVICE:** We are travel and tour organisers only. We do not control or operate any airline, nor do we own or control any shipping company, coach or coach company, hotel, transport, restaurant, railways, cruise or any other facility or service mentioned in the tour programme. Though we take care in selecting all the ingredients in your tour, we can only select and inspect them. As we have no control in running them, we cannot be responsible / liable for any deficiency in service, delays, improper services provided by any agency, airline, transport, hotel, cruise or any provider of services, for any injury, death, loss or damage which is caused by the act or default of the management or employees of any hotel, airlines, shipping companies, cruise, coach owners / coach operators / tour operators who are the independent contractors.

We are also not responsible / liable for the delay or deficiency in services provided by agency, airline, transport, hotel, cruise or any provider of services, and / or any act or actions of co-travellers, co passengers which may result in injury, damage to the life / limb or property of the Clients or interfere with enjoying or availing the following and / or the other services to be provided on the tour.

**LIABILITY:** In the event of the Company exercising its rights to amend or alter any Tour or tour advertised in their Brochure / Itinerary after such Tour or Tour has been booked, you shall have the right

A to continue with the Tour or Tour as amended or altered

B or to accept any alternative Tour or Tour, which the Company may offer

In either of these above cases you shall not be entitled to or the Company shall not be liable/responsible to you for any damage, additional expenses, consequential loss etc suffered by you or to pay any amount as refund. In the event that the Company is unable to conduct a particular Tour, the Company may at its own discretion, refund the amount of the cost of the said Tour to you (after deducting the applicable taxes and the actual expenses incurred by us on the booking like visa, insurance charges, ticket voiding charges, and other overheads as applicable etc on a case to case basis) without any interest on the same. You will not be entitled to make any grievance thereafter in respect of the same. Refund, if any would be paid to you as per the prevalent rate of exchange in INR as per the RBI regulations at the time of making the refund.

**The Company shall, in no circumstance as whatsoever be liable to you or any person travelling with you for:**

1. Any death, personal injury, sickness, accident, loss, delay, discomfort, increased expenses, consequential loss and / or damage or any kind of theft howsoever caused.
2. Any act, omission, default of any independent contractor or other person or by any servant or agent employed by them who may be engaged or concerned in the provision of accommodation, refreshment, meals, carriage facility or service for you or for any person travelling with you howsoever caused.
3. The temporary or permanent loss of or damage to baggage or personal effects howsoever caused including wilful negligence on the part of any person.
4. Loss of / delay of baggage by the airlines / coach / cruise / train.
5. Overbooking of seats / rooms by the airline / hotel
6. Failure on the part of airline to accommodate passengers despite having confirmed tickets or change of route, delay of flights etc.
7. If in the event that you are booked on a particular airline and the said flight is over booked / cancelled for whatever reason and you are not allowed / able to board the flight, you shall not hold the Company responsible / liable for the same and no claim whatsoever can be made by you against the Company for refund or compensation.
8. Any overstay expenses due to delay or changes in bus / flights / ships / trains or cancellation of special bogie or other services due to sickness, weather conditions, war or any other cause whatsoever.
9. Rudeness or unprofessional behaviour of staff of airline / hotel etc. and / or facilities given etc.
10. Any kind of service denial or deficiency by any contractor / supplier. The Company shall not be responsible and / or liable for any damages caused to you due to reasons beyond the control of the Company (Force Majeure / Vis Majeure). In any case, no liability on the part of the Company arising in any way out of this contract in respect of any tour, excursion facility shall exceed the total amount paid for the tour, and shall in no case include any consequential loss or additional expense whatsoever.

The immunities provided under this contract to the Company shall be available to the company's managers, including tour managers, employees, servants and agents but not to the contractors / suppliers selected by the Company.

**GRIEVANCE:** If the Client has any grievance in respect of any services provided by any of the independent contractors, the Client shall immediately inform the Company and the independent contractor, so that the Company can take up the matter with the independent contractor and the Company has the chance to rectify the problems then and there, if the grievance is genuine. If you fail to do this, any right to compensation or refund which you may have, will be extinguished or reduced. In case of Client/s grievance concerning services of any independent contractor the same should be communicated on the emergency telephone number given to you immediately, followed by written communication mailed to VOYAGE MULTIVERSE, 311 Sun N Moon chamber, Gopal Bari, Ajmer road, Jaipur or email us at [peeyush@voyagemultiverse.com](mailto:peeyush@voyagemultiverse.com) as soon as possible and a copy thereof should be marked to the independent contractor, whereby the

Company has the chance to rectify any problems, if the grievance is genuine. Failure to do so will result in the Client losing any right as to compensation or refund.

**CANCELLATION:** As the services to be provided to the tour participants are booked months in advance, cancellation of such services earmarked for a particular departure results in the Company losing money depending upon the time of cancellation to the supplier. Therefore any cancellation of tour / services booked by a tour participant will attract cancellation charges plus any additional taxes if any, as specified by the Company. If the Tour participant books a third party product or service, the Terms and Conditions and Cancellation Policy of such third party would be applicable in addition to the Company's Terms and Conditions. Any cancellation of tour / services has to be in writing clearly stating the reasons for cancellation you expressly agree to the foregoing terms.

**NO REFUND FOR UNUTILIZED SERVICES:** It is clearly understood that there shall be no refund or compensation whatsoever for unutilized services. This general rule applies to all kinds of non-utilization or under-utilization of tour services, whether of the whole or part of the tour and whether as a matter of your choice, or caused by your fault or compelled by circumstances such as ill-health, weather, external factors etc.

As a consequence of the above rule, please note that no refund will be admissible in the following circumstances (amongst others). (i) If you fail to join the tour at the commencement of the tour or join later or leave before culmination of the tour for any reasons whatsoever. (ii) If you fail to or are unable to utilize any of the services on the tour like airline travel, hotels, sightseeing, rides, cruises, meals, entrance fees, optional tours etc. due to any reason

Whatsoever such as late reporting, ill-health etc. (iii) If you terminate your participation in the tour due to your own fault, negligence or breach of these Terms,

**LAW & JURISDICTION:** In the event of a dispute arising out of or relating to this contract, including any question regarding its existence, validity or termination, the parties shall first seek settlement of that dispute by mediation in accordance with the applicable rules. The Mediator shall be appointed by the Company.

This contract will be governed by Indian laws. You agree that in the event of a dispute or difference between the parties the exclusive jurisdiction shall vest in the competent court / forum / tribunal in JAIPUR

As to the interpretation of the aforesaid terms and conditions, the decision of VOYAGE MULTIVERS shall be final and binding upon you. We reserve the right to change the Terms & Conditions any time without any prior notice.

On behalf of all the persons named above, I / We have read the Booking Conditions, Terms and Conditions, and Cancellation Policy, etc. a copy each of which has been furnished to me / us.

I / We hereby expressly agree to abide by the Visa Cancellation Policy of the Company.

I / We being duly authorized by the said persons do hereby agree to and accept the same, with full responsibility for self and others.

Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Sales Officer: PEEYUSH KUMAR SHARMA

Sales Office: \_\_\_\_\_

Booking Date: \_\_\_\_\_

Sign: \_\_\_\_\_

## Map



## Holiday Explorer

**Address:** 311, Sun N Moon Chambers, Gopal Bari, Near Ajmer Pulia, Jaipur-302001, Rajasthan, India,  
Jaipur, Rajasthan, India - 302001

**Email:** [connect@holidayexplorer.in](mailto:connect@holidayexplorer.in) **Phone:** +91-0141-4007000 **Mobile:** +91 98281-37649

**Website:** <http://holidayexplorer.in>